

APPENDIX 1

SERVICE SUMMARIES

RECOMMENDATIONS DUE 01 AUGUST 2014 – 31 OCTOBER 2014

SERVICE	Complete	Delayed but rescheduled	Superseded	Total Of ACTION PLAN NUMBER
CHILDREN & FAMILIES	2			2
COMMUNITY & CULTURE	1			1
CUSTOMER & SUPPORT SERVICES	5			5
ECONOMIC DEVELOPMENT	5			5
EDUCATION	3			3
EXECUTIVE DIRECTOR CUSTOMER SERVICES	1			1
GOVERNANCE & LAW	3			3
IMPROVEMENT & HR	1		1	2
ROADS & AMENITY SERVICES	3	1		4
STRATEGIC FINANCE	3			3
Totals	27	1	1	29

RECOMMENDATIONS DUE AFTER 31 OCTOBER 2014

SERVICE	Complete	On Course	Total Of ACTION PLAN NUMBER
CHILDREN & FAMILIES	0	2	2
CUSTOMER & SUPPORT SERVICES	0	1	1
ECONOMIC DEVELOPMENT	4	0	4
EDUCATION	1	3	4
FACILITY SERVICES	0	3	3
GOVERNANCE & LAW	1	1	2
IMPROVEMENT & HR	1	4	5
PLANNING & REGULATORY SERVICES	1	5	6
ROADS & AMENITY SERVICES	0	8	8
STRATEGIC FINANCE	1	6	7
Totals	9	33	42